

Future of airport operations to take centre stage at inter airport Southeast Asia conference

A spotlight on industry experts that will lead key conversations on making airports in Asia more sustainable.

Singapore, 27 February – Themed “Airport Operations for Tomorrow”, inter airport Southeast Asia 2025 (IASEA) curated a lineup of conference sessions and the latest innovations to drive conversations on what a sustainable tomorrow looks like for Asia’s airport operations and ground handling industry.

From 25-27 March 2025, the 8th edition of IASEA is expected to gather over 4,000 attendees, 150 notable global brands and some 50 industry experts as speakers at the iconic Marina Bay Sands, Singapore.

IASEA 2025 Conference – Mastermind keynotes on shaping the future of airports

Setting the stage for this conference on day 1 (25 March) is the fireside chat titled *Reshaping Global Airport Operations* by **Patrick Ky, CEO, International Centre for Aviation Innovation (ICAI)**, an industry leader with nearly three decades worth of aviation experience. Moderated by **Glory Wee, Senior Director, Aviation Development Group, Civil Aviation Authority Singapore (CAAS)**, the session will discuss solutions that improve operational efficiencies and lay the foundation for resilient and future-proof airports.

“Globally, Asia Pacific takes the lead as the region with 60% of the total number of airport projects, and the region’s carriers handled 31 million international passengers, which was a 19.8% increase in November 2024 compared to November 2023. Recognising the need to address ground and airspace capacity constraints and manpower shortages, while keeping up with increasing passenger footfall in the region, the International Centre for Aviation Innovation was established in Singapore,” said **Patrick Ky, CEO, International Centre for Aviation Innovation (ICAI)**. “ICAI focuses on research and development projects for next-generation air navigation services, automated and smart airports, and unmanned aviation systems and sustainable aviation. At the upcoming IASEA 2025, I’m excited to share insights into new innovations that will be tested in Singapore before being deployed globally.”

This will be followed by keynote sessions led by two of the top 5 airports according to Skytrax’s World Top Airport List 2024. The first keynote, *Airports of The Next Decade & Beyond* with **Shinichiro Motomiya, General Manager, Narita International Airport Corporation**, will provide insights into the master plan of Narita International Airport – a case study of the airport of the future, and *Airport in Brief: Incheon Airport* with **Soonil Hwang, Deputy Director of Fast Travel Team, Incheon International Airport Corporation**, will cover a deep dive into the airport’s Digital Transformation Project.

Shinichiro Motomiya, General Manager, Narita International Airport Corporation, shared, “To ensure that airports can keep up with this surging demand in air traffic today, it’s become paramount for the industry to accelerate conversations on what will make airports sustainable, improve operational resilience and passenger experience. Take the ‘New Narita Airport’ expansion project as a case in point, which we will share about during the keynote session. The airport development project for the 2030s is looking at consolidating terminals and building a new cargo area to allow for the expected increase of passenger capacity from 57 to 75 million and cargo capacity from 2.4 to 3.5 million tons at Narita International Airport.”

Soonil Hwang, Deputy Director of the Fast Travel Team, Incheon International Airport Corporation commented, “We should not shun away from the use of Artificial Intelligence technologies, especially in the aviation industry. At Incheon International Airport, we believe that technology will strike a fine balance between passenger experience and operational efficiency. Hence, we’ve analysed customer demands and drawn a Persona Journey Map to design solutions around it. As we complete Phase 4 of the transformation of Incheon International Airport, it is my pleasure to share at the upcoming IASEA how we’ve identified values such as ‘Convenient Journey’ or ‘Time’ and utilised them to elevate the customer experience.”

The morning of the opening day will also see **Nguyen Dang Minh, Head of Airport Operations Department, Airports Corporation of Vietnam (ACV)** spearhead the next keynote, *Vietnam Airport Development Masterplan 2030*. Vietnam stands as a leader in the aviation landscape, aiming to expand its airport network to 30 airports by 2030 and a long-term vision extending to 2050 that includes upgrades to increase annual passenger capacity by over 80%. As new airports are being built and existing ones upgraded, Minh will cover the solutions needed to address challenges in ground management, security, and resource allocation that will enable airport operations to evolve alongside Vietnam’s expanding aviation network.

Day 2 of the conference will open with the keynote *Global Action Plan for the Prevention of Runway Incursion*. With safety as a top priority for the aviation industry, and runway incursions as one of the top five high-risk categories of aviation risks, the session will be led by **Mitch Fox, Director, Asia Pacific Centre for Aviation Safety, Flight Safety Foundation**, who will cover recommendations from the Global Action Plan for the Prevention of Runway Incursions (GAPRI) that go beyond simple regulatory compliance. Aside from safety, efficiency and sustainability are the next priorities to drive airports of tomorrow. **Brad Moore, CEO, APAC, Swissport International AG**, will lead the next keynote *Redefining Ground Support Excellence in Asia Pacific* to examine how transformative technology, greener practices, and strategic innovation are unlocking new opportunities for ground handling – a critical backbone of the aviation system.

Aside from these mastermind keynotes, other industry experts and thought leaders from the airport industry will join the conference, sharing their groundbreaking strategies for transforming terminal and ramp operations to address the challenges of today's demanding and rapidly changing aviation landscape.

Some of the conference highlights include¹:

- Using Data Analytics to Optimise Airport Operations
- Rethinking Passenger Flow: Unravelling the Knot of Terminal Congestion
- Transforming Baggage Handling: Best Practices for Modern Airports
- Future-Proofing Airport Security: Balancing Safety, Technology & Passenger Experience
- Boosting Operational Resilience: Preparing for the Unexpected

The full list of speakers can be found [here](#).

State-of-the-art solutions at inter airport Southeast Asia exhibition

As the reference point for the future of airports, IASEA 2025 will stand as a platform to unveil the latest aviation technologies aimed at streamlining workflows, improving sustainability and elevating operational capabilities.

¹ Details of the conference sessions can be found in Annex A.

Automation will continue to play a pivotal role in ever-growing passenger expectations. SITA's 2024 Baggage IT Insights reveal that 80% of airports and 66% of airlines have put touchless self-service baggage handling in place, and more investments will continue in 2025. Aligned with this transformation, industry expert Smith Detection will introduce to the Asia market the SDX 10060 XDi, a ground-breaking X-ray scanner, offering highly accurate material discrimination and substance identification based on an object's molecular structure. Separately, biometrics and digital identity leader NEC will showcase its facial recognition technology, ranked the world's most accurate in a benchmark test conducted by the U.S. National Institute of Standards and Technology in 2024. ADB Safegate Singapore, who recently clinched awards for Environmental Initiatives, Innovation, Safety, and Business Expansion at the Airport Technology Excellence Awards 2024, will present their award-winning airport management software.

Other notable brands to expect on the exhibition floor:

Aviaco GSE, CIAS, Colibri Energy, Cobus Industries, Datalogic, ewo, FAAC, Fastcharge, FibreFENCE by Fibre Net Spa, FLEX Industries, GRP Iluminacion, Honeywell, ITW GSE, Japan Radio Co., LEONARDO, Mallaghan, Mototok, NEC, OCEM Airfield, Oshkosh AeroTech, Poltrona Frau, Roypow Technology GmbH, SICK AG, ShinMaywa, Thales, TCR, TLD Asia, Toyota Industries Corporation, TREPEL and Weihai Guangtai.

All registered professionals for inter airport Southeast Asia 2025 will be granted free access to exhibition and conference floors. For the latest information on inter airport Southeast Asia, please visit the event [website](#), [LinkedIn](#), or [Facebook](#) pages.

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About inter airport Southeast Asia

inter airport Southeast Asia influences and accelerates the transformation of the airport industry in Asia by crafting a unique, 3-day airport trade show for the region.

Every odd year, buyers and decision makers from the airports, airlines, ground handlers and the entire Airport community in Asia attend inter airport Southeast Asia to source and experience from the most diverse selection of innovations, technology and equipment for airport terminals and ramp operations.

Whatever your strategy or needs - this is the place to be for business, friendship and new trends.

25-27 March 2025

Marina Bay Sands, Singapore

www.interairport-southeastasia.com

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*Note: Current market capitalisation can be found at <http://www.relx.com/investors>

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ANNEX A

IASEA 2025 – The gathering place for conversations on the future of airports

Details on some of the key conference highlights:

- *Using Data Analytics to Optimise Airport Operations*
 - As airports seek to become more agile and responsive, leveraging advanced analytics has become a top priority. In this panel, **Yi Liu, Director & Professor, Big Data Center, Civil Aviation Management Institute of China (CAMIC); Saurabh Dalvi, Head of Operations, Celebi Aviation Services India Pvt Ltd; and Pang Yee Huat, Solutions Consultant, Cirium** will discuss how airports can effectively harness data analytics to drive innovation and ensure sustainable growth.

- *Rethinking Passenger Flow: Unraveling the Knot of Terminal Congestion*
 - **Ricia Montejo, Head, Customer Experience, Aboitiz InfraCapital Cebu Airport Corporation; Latchida Apaphant, EVP, Foreign Affairs, Airports of Thailand PLC (AOT); Simon Lotter, Head of Market for Asia & Pacific, Munich Airport International and Edward Clayton, Partner, Capital Projects & Infrastructure, PwC** will tackle the pressure that airports face to address terminal congestion. What innovative strategies are needed to improve passenger processing, optimise capacity planning, and ensure a seamless travel experience for all?

- *Transforming Baggage Handling: Best Practices for Modern Airports*
 - Due to surging passenger numbers and increasing pressures to meet rising demand at airports, there have been longer wait times and increased mishandling risks at airports. **Gao Haixing, Deputy General Manager of Terminal Management Department, Beijing Daxing International Airport; Tatsuya Izumi, Deputy General Manager, Narita International Airport Corporation; Ranjiv Ramanathan, SVP, SG Hub Transformation & Development, SATS Ltd; Benedikt Sperling-Zikesch, Chief Commercial Officer, TractEasy; and Shantanu Gangakhedhar, Senior Consultant & Airports Lead, Frost & Sullivan,** will address these inefficiencies, and the opportunities in technological innovations to streamline baggage handling.

- *Future-Proofing Airport Security: Balancing Safety, Technology & Passenger Experience*
 - In the face of increasing cyber-attacks and the integration of smart security systems, airports need to reimagine their security strategies. **David Jea, GM, Safety, Security & Contingency Planning, Airport Authority Hong Kong; Lye Teck Tan, EVP, Safety & Security, Changi Airport Group; and Gaurav Jindal, Founder, Gaurav Airport Consulting,** will cover how we can stay ahead and tighten airport security without compromising passenger experience.

- *Boosting Operational Resilience: Preparing for the Unexpected*
 - Delays and disruptions can have catastrophic impacts on ground operations. It is imperative to build robust ground handling operations that can withstand

unforeseen challenges such as equipment failures, staffing shortages and extreme weather. **Ibrahim Mohd Salleh, COO, AeroDarat Services Sdn Bhd – a wholly owned subsidiary of Malaysia Aviation Group; Khalid Bashir Khan, VP, Airport Operations, Air India SATS Airport Services Pvt Ltd (AISATS); Rene van Joost, Senior Executive Vice President Cargo & Logistics, InJourney Aviation Services; and Steven Dickson, Managing Partner, Skylight Aviation,** will aim to answer this question – how can ground handling teams develop contingency plans to ensure consistent performance under pressure?

Other speakers that attendees can look forward to seeing at the conference:

- Huyen Dieu Do, Senior Specialist, Airport Operation Management, Airports Corporation of Vietnam (ACV)
- Saurabh Dalvi, Head of Operations, Celebi Aviation Services India Pvt Ltd
- Tom Alwyn-Jones, Managing Director, dnata Singapore
- Subir Hazra, Chief Commercial & Strategy Officer, GMR Group
- Udo Bradersen-Brenner, Environmental Manager, Hamburg Airport
- Maggie Wong, Chief Operating Officer, Hong Kong Airport Services Ltd
- Maz Hiza Nazly Othman, General Manager, Malaysia Airports Holdings Berhad
- James Wong, SVP, South East Asia & China, Menzies Aviation
- Amrul Zeflin Anim, Director, PricewaterhouseCoopers Advisory (PwC)
- Saravanan Ramasamy, CEO, Pos Aviation Sdn Bhd
- Caspar Baum, Executive Director Terminals Asia, Surbana Jurong

The full list of speakers can be found [here](#).